



CCFM Vendor Etiquette Rules

At the market, we ask that you adhere to the following CCFM etiquette reminders:

1. **Be Courteous.** Be respectful to everyone during the market hours. Tempers can flare during stressful busy times; avoid yelling or screaming at anyone. Conduct yourself in a professional manner and ask your helpers to do the same.
- ★ 2. **Don't stand in front of other vendor's booths** to hold conversations with each other or the public. Think of the booth as their storefront. They need the public to view their merchandise as they stroll by and they can't do that if you're standing in front of it. Do the right thing and make yourself scarce.
- ★ 3. **Arrive on time; don't be late.** It is rude, creates chaos and is disruptive to the other market vendors and the shopping public when you are setting up late.
4. **Keep your space clean and uncluttered** by putting your empty boxes or other packaging out of sight. Leave your space clean and remove everything you brought with you upon departure. If necessary, bring a broom to leave your space clean. We must leave the streets clean or the Market will be fined by the city. If you create a lot of garbage as a result of the type of business you have, bring your own trash receptacles (it's the rule). Don't fill those receptacles provided for the public.
5. **If you must bring your children,** they are your responsibility. Keep them from running through the streets and booths. Accidents do happen. Please be aware, we don't allow silly string or pop caps or firecrackers. Children must not climb on things, run through booths or ride skateboards or bicycles on the streets or sidewalks in the market area. If they become obnoxious or rude the Market Manager will ask you to keep them at your booth. We do encourage the youth to participate in the market events and activities; we want everyone to have a good time.
6. **Fragrances** matter. Do not wear heavy perfumes. They can be hazardous to the general public health. Many people have respiratory issues and heavy perfume fragrances may cause breathing problems, even seizures. No one wants that to happen. Refrain from perfumes on market days (if you must, go lightly).
7. **Tables and Chairs** must be cleared with the Market Manager prior to set up. You need to stay mindful of others' traffic areas, allow walking corridors and don't encroach on another vendor's space. You're only allowed the space you pay for.
8. **Pets - please leave them at home,** unless your pet is a qualified service dog allowed by law. Furthermore, CA State regulations say they are not allowed within 20 feet of food or agriculture booths. Sometimes the crowds are large and it can be very hot on the pavement. They might get stepped on and are better off left at home.
- ★ 9. **Do NOT Poach,** or try to persuade other vendor's customers to visit your booth until they have completely finished their business with your neighbors. It's just rude and will potentially cause disagreements. Be respectful to fellow vendors.

Owner/Contact Signature: _____ **Date:** _____